

The background of the entire page is a close-up, slightly blurred photograph of the American flag. The red and white stripes are prominent, curving across the frame from the bottom left towards the top right. The blue field with white stars is visible in the upper left and lower right corners.

**Fourth Annual Innovation Awards
Best Practices 2003**

**Arizona Criminal
Justice Commission**

August 2003

ARIZONA CRIMINAL JUSTICE COMMISSION



Chairperson
RALPH OGDEN
Yuma County Sheriff

Vice-Chairperson
DENNIS GARRETT
Department of Public Safety Director

JOSEPH ARPAIO
Maricopa County Sheriff

TERRY GODDARD
Attorney General

JIM BOLES
City of Winslow Mayor

BARBARA LAWALL
Pima County Attorney

DAVID K. BYERS
Administrative Office of the Courts Director

J.T. McCANN
Flagstaff Police Department Chief

CARROL de BROEKERT
Board of Executive Clemency Chairperson

RICHARD MIRANDA
Tucson Police Department Chief

RON CHRISTENSEN
Gila County Board of Supervisors

ROBERT CARTER OLSON
Pinal County Attorney

CLARENCE DUPNIK
Pima County Sheriff

RICHARD M. ROMLEY
Maricopa County Attorney

TONY ESTRADA
Santa Cruz County Sheriff

DORA SCHIRO
Department of Corrections Director

BILL FITZGERALD
Yavapai County Adult Probation Officer

CHRISTOPHER SKELLY
Judge, Retired

RICHARD YOST
El Mirage Police Chief

MICHAEL D. BRANHAM
ACJC Executive Director

Table of Contents

Community Award	2
<i>Award Winner, National Motor Vehicle Title Information System</i>	2
<i>Merit Award Winner, Seriously Mentally Ill Probation, Community Supervision Program</i>	2
<i>Program Nominations</i>	2-5
Excellence Award	6
<i>Award Winner, Restitution Program</i>	6
<i>Merit Award Winner, Hance Park “Operation Deck-em”</i>	6
<i>Program Nominations</i>	6-9
Innovation Award	10
<i>Award Winner, Cold Case Sexual Assault Team</i>	10
<i>Merit Award Winner (there was a two-way tie in this category)</i>	10
<i>Hotel/Motel Criminal Interdiction Program</i>	10
<i>“New Jack City”</i>	10
<i>Program Nominations</i>	10-14
Technology Award	15
<i>Award Winner, DPS/MCAPD DNA Interface</i>	15
<i>Merit Award Winner, CAIS Web, County Attorney Information System Web</i>	15
<i>Program Nominations</i>	15-16
Chairperson’s Award	17
Index	19

About ACJC

The Arizona Criminal Justice Commission is a statutorily authorized entity mandated to carry out various coordinating, monitoring and reporting functions regarding the administration and management of criminal justice programs in Arizona. In accordance with statutory guidelines, the Commission is comprised of 19 Commissioners who represent various elements of the criminal justice system in Arizona. Five of the 19 Commission members are agency heads, while the other 14 are appointed by the Governor to serve for two-year terms.

ACJC was created in 1982 to serve as a resource and service organization for Arizona's 480 criminal justice agencies on a myriad of issues ranging from drugs, gangs, victim compensation and assistance to criminal record improvement initiatives. The ACJC works on behalf of criminal justice agencies in Arizona to facilitate information and data exchange among statewide agencies by: establishing and maintaining criminal justice information archives; monitoring new and continuing legislation relating to criminal justice issues; and gathering information and research on existing criminal justice programs.

About the Awards

In March 2003, the Arizona Criminal Justice Commission embarked on its fourth annual Criminal Justice Innovation Awards program which was created in 2000 to honor agencies and programs that demonstrate leadership and innovation in delivering solution driven strategies that improve public safety, address specific community problems and/or creatively solve resource issues at the local level.

More than 70 programs were nominated in four different categories for this year's award program. Categories for which programs were nominated include awards for Community

Excellence, Innovation, and Technology. Both the Community and Excellence categories received 19 nominations, the Innovation category received 24 nominations; while the newest category – Technology – received nine nominations.

Nominations came from federal, state, and local agencies representing probation, law enforcement, prosecutor, court and corrections as well as nonprofit organizations. Each program demonstrated a high degree of collaboration and innovation as well as dedication to creating safer, stronger communities throughout the state of Arizona. All program nominations were evaluated based on the importance of the problem addressed, the significance of the program's accomplishments, the program's impact on the criminal justice system, and the degree to which the program could be replicated or serve as a "best practice".

All the nominated programs were honored during an hour-long ceremony on July 17, 2003, with awards presented to the winners and merit award winners in each of the four categories. In addition, the Chairperson's Award was presented to one program that best demonstrated exceptional collaborative efforts with an emphasis on systems improvement.

All nominated programs for this year's Criminal Justice Innovation Awards program are highlighted in this publication.



Community Award

The Community Award honors outstanding statewide public-private partnerships or non-profit affiliations that enhance criminal justice efforts or support other criminal justice agencies or programs.

Award Winner

National Motor Vehicle Title Information System Arizona Department of Transportation, Motor Vehicle Division

This program is an initiative developed in partnership with the non-profit American Association of Motor Vehicle Administrators to link states' title records databases together in order to track a vehicle's entire title history from manufacturer to buyer and on to subsequent buyers. Implementation of this program will reduce the incidence of title fraud, assist law enforcement agencies in recovering stolen vehicles, aid insurance companies in managing claims and provide consumer protection to vehicle buyers. Partners include Arizona Department Transportation, Motor Vehicle Division; DOT, Information Technology Group; Arizona Auto Theft Task Force; DPS; and American Association of Motor Vehicle Administrators. For more information about this program contact Penny Martucci, ADOT Assistant Division Director at 602-712-6558 or pmartucci@dot.state.az.us.

Merit Award Winner

Seriously Mentally Ill Probation, Community Supervision Program

Pima County Superior Court, Adult Probation Department

This specialized probation community supervision program was initiated to assist those with serious mental health problems. This population, because of medication monitoring, physical and mental health issues, plus treatment provider problems requires an enormous amount of personal contact. The credit for the success of this program goes to the officers and community



treatment providers working in unison with this population to bring these probationers into compliance. Partners included Pima County Adult Probation; Community Partnership of Southern Arizona; COPE; La Frontera Mental Health Clinic; and the Tucson Police Department. For more information about this program please contact David Sanders, Pima County Chief Probation Officer at 520-740-3814.

Nominations

Rodeo/Chediski Fire Law Enforcement and Evacuee Assistance

Arizona Department of Corrections, Arizona State Prison Complex Winslow/Apache Unit

In June 2002, the largest wildfire in Arizona's history began and quickly affected thousands of families, even staff from the Arizona State Prison Complex Winslow/Apache Unit. The Apache unit identified several areas where they could offer assistance with bedding, clothing and hygiene items as well as provide staff to handle traffic control and parking lot security with Show Low, Pinetop-Lakeside, Wagon Wheel and Hon-Dah when they were evacuated. The unit provided a shuttle service for evacuees to reduce traffic congestion. It took the entire Apache Unit team of 35 to make this program a success and to make a positive impact on the communities affected by the devastating fire. Partners in this effort included the Eager Police Department, Sprinerville Police Department and the Apache County Sheriff's Office. For more information about this program please contact Deputy Warden Vivian Baltierra at 928-337-4845.

Women in Recovery (WIR)

Arizona Department of Corrections, Arizona State Prison Complex Perryville Unit

Women in Recovery is a 12-month substance treatment program that places emphasis on reentry and family reunification skills in a pre-release setting. This program reinforces the unity of family and the women's role as a parent by focusing on parenting skills, rebuilding family relationships and communication. More than 85 percent of ADC's female inmates have a significant substance abuse problem and this prison-based treatment provides the elements necessary for effective treatment that will lead to reducing recidivism. Partners in this program include the Rio Salado Community College and the First Light Huger Foundation. For more information about this program please contact Warden Mary Hennessy at 623-853-0304 x-6100.

**Habitat for Humanity Work Crew
Arizona Department of Corrections, Arizona State
Prison Complex Echo Unit**

The Arizona Department of Corrections' Habitat for Humanity Work Crew has worked on more than 20 homes in Pima County since August 2002. This program provides the opportunity for inmates to learn a skill that can be used post-release, while at the same time instilling pride and accomplishment into the members of the ADC's work crew. A major benefit of this program is the self esteem and positive feelings that come from doing hard work. Partners in this program include Habitat for Humanity and Pima Community College. For more information about this program please contact Warden Charles Flanagan at 520-574-0024.

**Fire Suppression Activities
Arizona Department of Corrections, Arizona State
Prison Complex Picacho Unit**

Since August 2002, Picacho's inmate fire crews have responded to fires in and around the towns of Picacho, Eloy, Coolidge and Casa Grande by providing a 10 man crew at no cost to residents. The inmate fire crew helps fight fires, assists with clean-up and other labor intensive projects in these smaller communities. Partners in this program include the Pima County Sheriff's Office whose responsibility it is to verify and confirm a fire prior to deployment of the inmate fire crew. For more information about this program please contact Deputy Warden John Ontiveros at 520-466-9396.

**Hospitality/Transition Training
Arizona Department of Corrections, Arizona State
Prison Complex Perryville Unit**

The Hospitality/Transition program provides vocational and life skills training to incarcerated female inmates at the Perryville Complex. This program provides the inmates with the necessary skills and information to successfully transition back into society upon release by focusing on delivering basic skills to seek, land and maintain steady employment. *The Arizona Republic* featured several program participants who were able to take the skills learned in this program and successfully attain and maintain employment. Partners in this program include the Northern Arizona University and the Canteen Corporation. For more information about this program please contact Warden Mary Hennessy at 623-853-0304 x-6100.



**Inmate Work Program
Arizona Department of Corrections, Arizona State
Prison Complex Douglas Unit**

The Inmate Work program provides a labor force that supports a number of communities and public work programs throughout Cochise County. Inmates assigned to this program are screened via the ADC's classification system and stringent criteria establishing them as a trustee work force. The communities served in Cochise County benefit from a low cost labor force and the prison benefits by providing meaningful, productive work for the inmates who also are benefited by developing construction skills. Partners in this program include the Arizona Game and Fish; State Park Service; Arizona Department of Transportation; Bisbee School District; Bisbee Senior Center; Bisbee Police Department; Bureau of Land Management; City of Douglas; City of Bisbee; City of Tombstone; Cochise County; Double Adobe School; Huachuca City; and the US Forest Service. For more information about this program please contact Warden Greg Fizer at 520-364-7521.

**Wild Land Fire Crew Program
Arizona Department of Corrections, Arizona State
Prison Complex Safford Unit**

At the beginning of each fire season, inmates apply to join this work program and if selected after a rigorous physical endurance exam undergo training in fire behavior, safety, line control methods, aircraft safety, shelter deployment as well as how to use various fire fighting tools. These crews have been utilized as a cost effective resource in the suppression of wild fires. In 2002, these crews of between 20 and 30 inmates, worked over 80,000 hours in fire suppression activities. Partners in this program include the Arizona Department of Public Safety; Arizona Game and Fish; Maricopa County Sheriff's Office; Phoenix Police Department; and the Paradise Valley Police Department. For more information about this program please contact Deputy Warden Dorothy Vigil at 928-428-4698.

**Borderland/Wilson Batiz Food Bank
Arizona Department of Corrections, Arizona State
Prison Complex Tucson Southern Arizona
Correctional Release Center Unit**

This program supplies inmate labor to the Nogales, Borderland Food Bank under the Community Betterment Program, using a 10 inmate labor crew twice a week. The inmate labor crew sorts, stocks, and makes ready for distribution approximately 80,000 pounds of donated food products per week. This work crew also cleans up the loading dock and the 20,000 square feet of warehouse. Partners in this program include Borderland Food Bank and the Attorney General's Office. For more information about this program please contact Deputy Warden Marjorie Goward at 520-884-8541.

**Woods Watch Program
Flagstaff Police Department/US Forest Service**

The community of Flagstaff is surrounded by pine woods, most of which is a national forest. Actively patrolling this vast area on a regular basis is impossible. Volunteers help law enforcement agencies monitor activities in this area to help protect the forests from fire violators, illegal dumping, illegal camping, and/or game violations. The program has more than 250 trained volunteers in and around Flagstaff and has deterred the number of crimes occurring in the national forest. Partners in this program include Arizona Game and Fish, Coconino County Sheriff's Office, and the Flagstaff Fire Department. For more information about this program please contact Flagstaff PD Lieutenant. Chuck Martens at 928-774-1414.

**Arizona Response Crisis Team
Maricopa County Attorney's Office and the Arizona
Department of Public Safety**

The Arizona Response Crisis Team (ARCT) was founded in 1999 in response to the number of school shooting incidents around the US and the realization that these situations can quickly overwhelm a community. In the event of mass victimization, the ARCT



volunteers can quickly assist law enforcement so they can concentrate their efforts on investigation of the crime. As a result of this program and its vast network of services and service providers, when and if a mass victimization such as a school shooting or an act of terrorism occurs, there are hundreds of volunteers throughout the state to help assist victims and the community in need. Partners in this program include police and fire departments from all over the state; sheriff's offices; US Attorney's Office; Victim Assistance programs; City Prosecutors; and the Attorney General's Office. For more information about this program please contact Carol McFadden at the Maricopa County Attorney's Office at 602-506-3411.

**Mental Health Court
Maricopa County Superior Court, Adult Probation
Department**

The Mental Health Court addresses psychiatric issues of Seriously Mentally Ill (SMI) offenders in order to keep them out of jail, unless community safety dictates incarceration. The Mental Health Court was established to reduce the unnecessary incarceration of the seriously mentally ill and to have each member of a knowledgeable court team participate in determining what course of action makes sense for the individual and for community safety. Seventy-four percent of the SMI cases that had review hearings in the past six months were successful in improving their probation compliance. Partners in this program include the Maricopa Regional Behavioral Health Association, Maricopa County Public Defender, Maricopa County Attorney's Office, and the Maricopa County Correctional Health Services. For more information about this program please contact Sue Stodola, supervisor of the SMI Unit, at 602-372-2329.

**Maricopa County-wide Anti-Graffiti Hotline
Northwest Block Watch Coalition, Inc.**

Graffiti is a blight on society and severely impacts economic growth and development in the Valley as well as has a trickle down effect which erodes residential property values. This anti-graffiti hotline covers 9,246 square miles and 30 cities in Maricopa County to provide instant information about vandalism. The hotline has given law enforcement an important tool in the fight against crime in the county and specifically aides GITEM, local gang squads as well as patrol officers on the street. Partners in this program include the Phoenix Police Department, Maricopa County Attorney's Office and the Phoenix Community Alliance. For more information about this program please contact Tony Priaino, president of the Northwest Block Watch Coalition, 602-504-1878.

ISO 9001:2000 Standard

Phoenix Police Department, Records and Identification Bureau

The Records and Identification Bureau and Business Enterprise Mapping collaborated to transform this PPD bureau from a production-based organization to a knowledge-based organization that is focused on quality as it relates to meeting customer service and service expectations. The Bureau has been transformed from a reactive service provider to a proactive provider in terms of its focus on quality, its responsiveness to customer needs, its engagement of employees and customers in the development of its work processes and its commitment to continuous improvement. Partners in this program include PPD's Laboratory Services Bureau, Communications Bureau, Computer Services Bureau, General Investigations Bureau, Fiscal Management Bureau, Employment Services Bureau, Patrol Administration Bureau; Traffic Bureau; the City of Phoenix; and the Arizona Department of Public Safety. For more information about this program please contact Judie Welch at 602-535-5809.

Sheriff's Auxiliary Volunteers of Pima County Pima County Sheriff's Office

The Pima County Sheriff's Office Auxiliary Volunteers program is a self-funded volunteer organization that provides a variety of services tailored to fit the needs of citizens in the county in crime prevention and other law enforcement programs. Volunteers help with crime prevention programs, crime scene security and traffic control so that law enforcement officers can concentrate on more vital concerns at the scene. This program has been successful and has contributed more than 91,700 hours of community services, which averages to over 7,600 hours of volunteered time per month. For more information about this program please contact James Ogden, supervisor of the PCSO Community Resource Unit at 520-741-4679.

Outreach and Advocacy Order of Protection Video-conferencing Program

The Brewster Center Domestic Violence Services

Through specialized video-conferencing equipment, victims of domestic violence can petition for Orders of Protection (OOP) directly from the Brewster Center's office. The equipment allows victims to speak directly with a judge and all the required paperwork is transferred via facsimile. This valuable service increases accessibility and safety for victims while at the same time assists victims with OOP filing process and understanding the criminal justice system. The City of Tucson courts have been video-conferencing OOPS in this manner since 1997 and have proven to have a



significant impact on the lives of victims of domestic violence. Partners in this program include City of Tucson Courts, Parents Anonymous and Arizona Legal Aid. For more information about this program please contact the Brewster Center Program Director Julie Johnston at 520-979-2570.

Senior Citizens Outreach Program (SCOP) Winslow Police Department

This program is designed to monitor the well being of senior citizens by having the Patrol Division stop in on a weekly basis to periodically check on senior citizens well being. Each officer is assigned approximately six senior citizens to monitor each week. SCOP enhances law enforcement services to senior citizens in an effort to ease safety concerns of friends and family who find it difficult to maintain consistent contact with senior citizens that are homebound or shut-ins. Police officers conduct welfare checks, security checks and deliver groceries and medical supplies. Partners in this program include Winslow Weed and Seed, Northern Arizona Council of Government; Winslow Council on Aging, Adult Protective Services, and St. Paul's Episcopal Church. For more information about this program please contact Chief of Police Stephen Garnett at 928-289-4820.

Detention Substance Abuse Treatment Program (DSAT)

Yavapai County Juvenile Court

The DSAT program is a detention-based intensive treatment program for substance abusing juvenile probationers. There are intensive outpatient treatment programs available in Yavapai County, but there are currently no inpatient programs available. To fill this void in treatment, the Juvenile Court in collaboration with the community, developed a 28-day detention substance abuse program for serious abusing juvenile probationers. The DSAT program provides the opportunity for serious substance-abusing juvenile offenders to re-gain and maintain sobriety. For more information about this program please contact the Director of Juvenile Court Services Gordon J. Glau at 928-771-3156.

Excellence Award

This award recognizes outstanding efforts in programming for direct service programs that are government based or are public-private partnerships.

Award Winner**Restitution Program****Yuma County Juvenile Court**

This program provides an opportunity for probationers, who have committed victim related crimes, to earn money by completing community work projects. This earned money goes directly to the victim. The probationers earn minimum wage which is credited to a restitution account. The finance department sends a check to the probationer's victim based on the number of hours the probationer worked on the project. This program holds the probationer accountable and at the same time requires them to give back to their community and to their victims. The partners in this program include: Yuma County Juvenile Court; Yuma Private Industry Council; City of Yuma; Yuma County; and the Yuma County Attorney's Office. For more information about this program contact Tim Hardy, Director at 928-314-1813.

Merit Award Winner**Hance Park "Operation Deck-em"****Phoenix Police Department**

In attempt to deter open drug sales and use of illegal drugs at the deck park in central Phoenix, the PPD devised a plan to utilize undercover officers to purchase illegal drugs from several different dealers in the park. This operation resulted in 41 indictments for sale of drugs by successfully purchasing drugs from upper level dealers, who were initially using the homeless to deal drugs at the park. The suspects indicted in this project were career criminals with prior felony convictions, including convictions for drug sales, armed robbery, kidnapping, and burglary. Partners included the Phoenix Police Department and the Maricopa County Attorney's



Office. For more information about this program contact Harry Markley, Precinct Commander at 602-495-7887.

Nominations**Beyond the Bars, A Pre-Release Program****Arizona Department of Corrections**

This pre-release program is a structured 15-week course designed to assist inmates' transition successfully from prison back into mainstream society by giving them tools and information to help them with budget planning, stress and time management techniques as well as training on resume writing, job searching and interviewing techniques. This program also helps inmates re-establish family ties and gives them tools to resist old lifestyles and habits. For more information about this program please contact Jennifer Romweber, CO IV at 520-868-0201 x-4045.

Mug Photo Imaging/Sex Offender Registration**Arizona Department of Corrections**

The Mug Photo Imaging Unit provides digital photos, fingerprinting and pertinent information regarding sex offenders. This information is electronically transferred to the DPS Sex Offender Coordination Unit and updates to the AZFCS System with accurate and current information pertaining to the sex offender. The information also establishes a new record maintained in the Crimes System Data Base and then is available to all law enforcement agencies. This program and the information provided by the Mug Photo Identification and Offender Information Unit assists law enforcement agencies in tracking and locating sex offenders. For more information about this program please contact Deputy Warden Conrad Luna at 520-868-0201 x-6600.

Staff/Inmates Safety Awareness Program**Arizona Department of Corrections, Arizona State Prison Complex Florence Unit**

This program actively and aggressively identifies areas that can create potentially unsafe conditions within the prison, in addition to potential security weaknesses. This program consists of an administrative and management team that meets on a daily basis to discuss potential areas that may require reinforcement and enhanced security hardware. The process identifies and prioritizes potential projects by addressing the problem, developing an action plan, identifying resources and putting the plan into action. This program has resulted in a more secure, safe working environment for both staff and inmates. For more information about this program please contact Deputy Warden Douglas Schuster at 520-858-4011 x-5203.

Language Arts and Literacy

Arizona Department of Corrections, Arizona State Prison Complex Perryville Unit

This program provides the mandated reading, writing and arithmetic skills that are mandated for inmates prior to release from prison and addresses the overwhelming need to have a standardized, affordable and comprehensive curriculum to effectively meet the academic needs of adults functioning under an 8th grade level. Through increased literacy levels the inmates are able to perform at a higher level, making them more prepared to transition successfully back into the community. For more information about this program please contact Warden Mary Hennessy at 623-853-0304 x-6100.

Sexaholics Anonymous

Arizona Department of Corrections

This is a voluntary program that offers an open discussion group setting where inmate participants are allowed to talk about sexual deviances and the reasons behind their incarceration. The program participants explore their mental, spiritual and emotional recovery from their physical addiction throughout a series of 20 meetings where they learn to implement the 12-Step and 12-Tradition programs as foundations for their recovery. Sexaholics Anonymous provides inmates the opportunity to begin a programming regimen that will help reduce recidivism rates. For more information about this program please contact CO III Nancy Marlette at 520-868-0201 x-4216.

Apache Unit's Annual Benefit Softball Tournament

Arizona Department of Corrections, Arizona State Prison Complex Winslow/Apache Unit

This is a fundraising program that is organized with the help of staff, businesses and the community to raise money for local deputies that are injured in the line of duty and will more than likely not be able to return to work. If a deputy has not been designated, proceeds from the softball tournament are donated to the 100 Club. This tournament is a way for the Department of Corrections to support law enforcement staff in the community and to acknowledge the fact that they put their lives on the line on a daily basis. Partners in this program include Apache County Sheriff's Office, Eager Police Department, Casa Grande Police Trust and the Glendale Police Department. For more information about this program please contact Deputy Warden Vivian Baltierra at 928-337-4845.



ADJC Parole Violator Centers

Arizona Department of Juvenile Corrections

The ADJC has established a 75-bed boys and 12-bed girls parole violator center that caters to juveniles who have not successfully completed their Conditional Liberty obligations. This program provides community protection; provides effective management of youth who have violated conditional liberty through a specifically developed parole violator assessment tool; and an intensive in-home evaluation, identifies why successful community transitions were not achieved and establishes a treatment plan that prepares youth for progressively increased responsibility and freedom in the community. This program succeeds because of its innovative approach to juveniles who are experiencing difficulty on parole. Partners in this program include the Department of Health Services/Behavioral Health, Arizona Health Care Cost Containment System; State Regional Behavioral Health Authority, Department of Economic Security/Child Protective Services, county courts, local law enforcement, and volunteers. For more information about this program please contact ADJC PIO Steve Meissner at 602-542-4303.

Community Competency Restoration

Cochise County Juvenile Court

The program is an outpatient and competency restoration program in which educators, therapists, probation officers, Court Appointed Special Advocates and community mental health agencies provide restorative education services. The Competency Restoration Program allows juveniles to participate in this process without commitment and/or residential placement. Juveniles can remain in the community, thereby reducing the cost to the state and county while at the same time ensuring the least restrictive environment. Research indicates that juveniles who participate in competency restoration programs have lower recidivism rates. Partners in this program include Vista Care, Douglas Unified School District, Court Appointed Special Advocates (CASA), Community Mental Health and

educational volunteers. For more information about this program please contact Delcy Scull, Probation Services Division director at 520-432-7525.

DV Patrol Team

Glendale Police Department, Victim Assistance Unit

This team approach to domestic violence situations assists and facilitates the victim's participation in the criminal justice process by first making contact with the victim at the scene and offering resources like water, diapers, car seats, 911 cell phones, referral information and next steps in the criminal proceedings. This team works to minimize the lack of understanding about the criminal justice process so the victim will not be further intimidated or feel further victimized by the proceedings. For more information about this program please contact the Glendale Police Department Victim Assistance Supervisor Steve Morrison at 623-930-3747.

Early Victim Notification Project

Maricopa County Attorney's Office

As soon as a criminal complaint is filed against a defendant, an MCAO victim advocate contacts the victim in the case to explain their rights, the criminal justice process and provide the date, time and location of the preliminary hearing. The personal nature of this first contact allows the victim to ask questions and get important information about the criminal justice process. This program operates on the principle that active solicitation of victim information is more effective and valuable for prosecution and can victims who may be intimidated by the process. For more information about this program please contact Pretrial Division Chief Sally Wells at 602-372-0073.

Cholla Satellite Court/Courtztour

Justice of the Peace

This program via satellite TV allows students at the Cholla Magnet School to hear court matters ranging from speeding tickets to domestic violence to DUI citations. This program was established as a way to educate



students about the judiciary, which is the least understood branch of government, and provide a better understanding of the court system and process. The Cholla Satellite program has opened many students' eyes about the various jobs available in the criminal justice system. Partners in this program include the Cholla Magnet School, Pima County Attorney's Office, Pima County Sheriff's Office, Department of Public Safety, Tucson Airport Police Department, Tohono O'dham Police Department and the University of Arizona Police Department. For more information about this program please contact Justice of the Peace Jose Luis Castillo, Jr. at 520-740-3650.

Sheriff's Teaching Abuse Resistance to Students (STARS)

Maricopa County Sheriff's Office

STARS is a school-based, deputy-instructed program that was created for unincorporated schools in Maricopa County as an alternative to the DARE program. This program offers nine blocks of instruction, one per week over the course of a nine week semester, with emphasis on providing life skills training to help students refrain from delinquent behavior. The basis of this program centers on the idea that information about the criminal aspects of alcohol, drugs, gangs and violence will help deter juvenile delinquency acts that in turn will reduce the possibility of future criminal activities. STARS is a pro-active and innovative approach to deliver curriculum flexibility in schools and adapt a program to targeted audience. Partners in this program include the Youth Assistance Foundation (YAF), and Maricopa County unincorporated school districts. For more information about this program please contact Chief Deputy Jesse Locksa 602-256-1801.

Juvenile Transferred Offender Program (JTOP)

Maricopa County Superior Court, Adult Probation Department

In Arizona, legislation passed that mandated juveniles be charged as adults for certain crimes, the JTOP was created because the adult criminal justice system was not successfully meeting the needs of the juveniles that were transferred to adult court. The Adult Probation Department, in response, then created a specialized court with specialized probation officers to better meet the needs of juveniles sentenced to probation in adult court. In this program the juvenile meets with a caseworker who determines the services needed by the juvenile to successfully complete probation. Juveniles in this program have committed serious offenses, but JTOP has been successful at re-directing juveniles to a track of stability and contribution in the community. Partners in this program include the Maricopa County Juvenile

Court, Maricopa County Attorney's Office, Maricopa County Public Defender's Office, Maricopa County Clerk's Office, and the Governor's Office. For more information about this program please contact Commissioner Chris Wotruba at 602-506-4527.

**DUI: A Documentary in Reality
Peoria Justice Court**

This is a film that is focused on heightening public awareness about the life changing and irreversible consequences associated with Driving Under the Influence and profiles convicted DUI Manslaughter defendants that are hours away from going to prison. This documentary is aimed at changing the behavior of those individuals who risk driving while impaired. Partners in this program include the Arizona Department of Public Safety, Governor's Office of Highway Safety, Peoria Fire Department, Maricopa County Sheriff's Office, Maricopa County Medical Examiners Office, Maricopa County Legal Defenders Office, Maricopa County Attorney's Office, John C. Lincoln Hospital and Superior Court. For more information about this program please contact Justice of the Peace Lex Anderson at 623-979-1042.

**DARE/SRO Programs
Pima County Sheriff's Office**

This program places deputies in Pima County schools to work with students and school administrators in accomplishing anti-drug goals. DARE officers teach 5th graders techniques for resisting drugs as well as the perils of drug abuse. The SRO unit is focused on middle and high school students working to prevent and/or mediate problems, enforce laws, and educate the students about law and safety issues. The DARE and SRO programs work to prevent and mediate problems by focusing on the well being of the youth and help lead them into becoming productive adults. Partners in this program include all 12 school districts within Pima County. For more information about this program please contact Community Service Section Commander Lieutenant Mike Sacco at 520-741-4879.

**Project Lifesaver
Yavapai County Sheriff's Office**

Project Lifesaver provides personalized radio transmitters for citizens who suffer from Alzheimer's disease, Down's syndrome, Autism or other dementia. This population wears a bracelet so that if they should become lost they can be successfully located within minutes. This program saves lives, prevents injury, provides peace of mind to caregivers and greatly reduces search times for citizen's who wander off. These

personalized radio transmitters are used in conjunction with search and rescue resources to locate missing people. For more information about this program please contact Community Action Coordinator Georgia Cadena at 928-771-3275.

**Division of Courthouse Security
Yuma County Superior Court**

Courthouse safety in Yuma County had not been adequately addressed for many years and was confirmed through a 1999 state audit. In response to this report, a chief of security was hired who then in turn created job descriptions and qualifications for security personnel; developed security policies and procedures; and recommended modifications to the courthouse to accommodate new equipment. Partners in this program included the Administrative Office of the Courts, Yuma County Clerk of the Court, Yuma County Justice Court, Yuma County Board of Supervisors, and Yuma County Facilities Management. For more information about this program please contact Yuma County Superior Court Administrator Margaret Guidero at 928-373-6111.

Innovation Award

This award goes to programs that demonstrate a high degree of innovation and problem solving within Arizona's criminal justice system.

Award Winner

Cold Case Sexual Assault Team Phoenix Police Department

This program utilizes the multi-disciplinary team approach to review, assess, evaluate and test all evidence collected from unsolved sexual assaults and sexually motivated homicides dating back four decades. New DNA technology and old fashioned police work has identified 23 suspects and cleared 57 cases over a two-year period. This is believed to be the first such team in the country dedicated solely to solving "cold cases." Partners include the Phoenix Police Department and the Governor's Office of Women and Children. For more information about this program contact Lieutenant Doug Sparks at PPD by calling 602-534-3205.

Merit Award Winner (there was a two-way tie in this category)

Hotel/Motel Criminal Interdiction Program Pima County Sheriff's Office

This program was developed to assist law enforcement agencies establish effective partnerships with hotel/motel operators to help them detect various types of criminal activity that occur at these businesses. A growing trend among meth users and traffickers is to use hotels/motels as transient residences from which to conduct illegal activity and avoid law enforcement detection. This program was successful because it was based on information sharing and private business cooperation with law enforcement. Partners included the Pima County Sheriff's Office and the Pima County Attorney's Office. For more information about this program contact Captain Rick Kastigar at the Pima County Sheriff's Office at 520-741-4602.



"New Jack City"

Phoenix Police Department

The Sky Harbor Inn on Van Buren, near the airport in Phoenix, was a haven for prostitutes, gang members and drug dealers from all over the Valley. The program was dubbed "New Jack City" because this is the name the criminals gave to the property and refers to a movie in which ruthless narcotics dealers commandeered an urban building from which to sell drugs. Undercover officers bought drugs which resulted in 23 arrests and guilty pleas. Through the work of these partners and neighborhood services, this property has since been condemned and slated for demolition. Partners included the Phoenix Police Department; Maricopa County Attorney's Office and City of Phoenix Neighborhood Services. For more information about this program contact Lieutenant Robert Settembre at 602-495-5005.

Nominations

Help Eliminate Auto Theft Project (HEAT)

Phoenix Police Department

The Phoenix Police Department's HEAT program originated in 2000 to respond to the Valley's auto theft problem by focusing on proactive enforcement and community education. This program offers a centralized team consisting of members from the Maricopa County Attorney's Office, Arizona Vehicle Theft Task Force, Arizona Auto Theft Authority, Juvenile and Adult Probation and Parole and the state of Arizona's Department of Insurance. These members come together on a monthly basis to identify improvement strategies and share resources to combat auto theft in Phoenix. For more information about this program please contact Commander of the Squaw Peak Precinct Sherry Kiyler at 602-495-5007.

Security Enhancement

Arizona Department of Corrections, Arizona State Prison Complex Safford-Fort Grant Unit

Prior to implementation this security enhancement project, the state garage at this complex was located within the secure perimeter which required extensive time and energy to conduct security inspections at the fence. The amount of traffic entering the unit exponentially increased the potential for introduction of contraband into the facility. As a result, the security fence was moved to eliminate the state garage from the secure perimeter thereby reducing escapes and giving guards a better view of the entire yard. For more information about this project please contact Deputy Warden Robert Patton at 928-828-3393.

Reduced Expenses for Seminars and Training (REST)**Arizona Department of Corrections, Correctional Officer Training Academy**

The ADC's Correctional Officer Training Academy converted six cadet sleeping quarters to motel quality rooms to provide housing for guest training instructors and in-travel status employees in the Tucson area. Having overnight sleeping accommodations at no cost to the traveler allowed the ADC in a budget crisis year to continue in-service training for supervisors. This program also recently expanded to include a summer camp program for at risk youths and housing for other law enforcement and criminal justice agencies. For more information about this program please contact Commander John Hallahan at 520-623-5832.

Mandatory Drug Observation Program (MDOP)**Arizona Department of Corrections, Arizona State Prison Complex Safford/Tonto Unit**

The Mandatory Drug Observation Program began in May 2000 as a way to reduce and/or eliminate the introduction of illegal drug activity in the prison via a variety of screening methods and reinforcements. MDOP requires program participants to wear pink vests at all times, they are assigned to a labor crew at .10 cents an hour and are required to attend drug programs. This unique approach to fighting drugs in prison provides a combination of negative and positive reinforcements with education to effectively change the lives of drug violators in the Tonto Unit. For more information about this program please contact Warden Ernest Trujillo at 928-428-4698 x-2000.

Neuro-Therapy**Arizona Department of Juvenile Corrections**

This program, started in November 2002, measures brainwave activity through a Quantitative Electro Encephalo Gram (QEEG) and is used to determine the type of training protocols and/or treatment programs required to help the juvenile. The goal of this program is to help juveniles recognize normal behaviors and to eliminate impulsive reactions. Juveniles in this program report greater emotional control, especially in the area of anger management as well as a greater ability to think, concentrate and make better decisions. Parents must consent to this form of treatment. For more information about this program please contact Public Information Officer Steve Meissner at 602-542-4303.

Mariposa Cargo Facility/Nogales Port of Entry Federal State Partnership**Arizona Department of Transportation, Motor Vehicle Division**

The Mariposa Cargo Facility/Nogales Port of Entry Federal State Partnership Program was designed and implemented to create a more concentrated, direct method of commercial vehicle screening and identification of violators or illegal acts. The results of this program have helped partnering agencies fulfill their enforcement mandates while expediting the commercial vehicles through the Nogales port in a one-step processing concept. Partners in this program include the Arizona Department of Public Safety, Office of Homeland Security, Federal Highway Administration, US Department of Agriculture, Office of Motor Carrier Safety and several Mexican federal agencies. For more information about this program please contact MVD Deputy Assistant Director Michael Veucasovic at 602-712-8780.

Jail Intelligence**Maricopa County Sheriff's Office**

The Jail Intelligence Unit was initiated and created to proactively enhance the safety and security of the personnel, inmate population and the community in 1994 by using confidential informants, conducting mail scans and monitoring inmate phone calls. This program facilitated the development of the Security Threat Groups and Disruptive Group Management Policy that helps jail staff identify and monitor inmates affiliated with security threat groups. For more information about this program please contact Captain Dan Whelan at 602-256-1225 x-202.

Maricopa/HIDTA Clan Lab Task Force**Maricopa County Sheriff's Office**

The primary responsibility of this task force is to proactively investigate and dismantle clandestine drug labs and their operators throughout the county. This task force has changed the way criminal justice agencies attack the Meth problem in Arizona by utilizing four very effective proactive components. Those components include: 1) core unit, which consists of detectives from six different agencies; 2) conspiracy unit, which is composed of federal agents from the DEA; 3) intelligence unit, which are analysts from the National Guard's Joint Narcotics Task Force; and 4) prosecution unit, which provides representation from the Arizona Attorney General's Office and the US Attorney's Office. Partners in this program include the DEA, DPS, Phoenix Police Department, Mesa Police Department, Chandler

Police Department, Glendale Police Department, Youngtown Police Department, the Arizona National Guard, Attorney General's Office and the US Attorney's Office. For more information about this program please contact Captain Don Schneidmiller at 602-431-9140.

**Minor Alcohol Abuse Prevention Project (MAAPP)
Mesa Police Department/Governor's Office of
Highway Safety**

The Mesa Police Department has developed a program to address underage drinking by actively searching out and disbursing underage parties. As a result, community action teams, bicycle squads, the gang squad and the traffic section organized in a coordinated effort to combat underage drinking problems through regularly scheduled enforcement details and educational seminars. This program also utilized underage volunteer decoys to purchase alcohol, which has significantly reduced the number of liquor establishments that sell to minors. Partners in this program include the Arizona Department of Liquor Licenses and Control, City of Mesa Prosecutor's Office, Arizona Addiction Treatment Programs, Youth Alcohol Advisory Sub-Committee of the Mesa Mayor's Youth Committee, MADD, SADD and the Governor's Office of Highway Safety. For more information about this program please contact Richard Fimbres, director of the Governor's Office of Highway Safety at 602-255-3216.

**Department of Resource Enforcement
Navajo Nation, Natural Resources**

The Department of Resource Enforcement provides efficient and effective criminal and civil regulatory natural resources law enforcement services to the Navajo Nation and the Navajo people within the Indian County by providing prevention and protection of renewable and non-renewable natural, cultural, historical and archaeological resources. This department also works with the Navajo Nation Division of Public Safety to



effectively reduce criminal gang activity and related crime, such as drug trafficking, illegal possession of weapons and the distribution of alcoholic beverages within the boundaries of the Nation. For more information about this program please contact Acting Department Manager Henry Deal at 928-871-6701.

**Personnel Assessment System
Phoenix Police Department**

This early intervention system is an electronic database that allows employees to self-monitor performance and to develop a self-intervention plan for success before a supervisor needs to step in to recommend employee assistance. This program strives to identify the underlying problem and then gets the employee the needed intervention thereby minimizing the potential for additional discipline. PPD believes that by allowing employees to play an active role in the identification and intervention of performance issues will positively change the culture of the police department. For more information about this program please contact Sergeant Ron Snodgrass at 602-534-3003.

**New Year's Eve Call Management Program
Phoenix Police Department**

New Year's Eve is consistently the busiest night for PPD's call center and calls actually increase by more than four times the normal rate between 9:00 p.m. and 3:00 a.m. A plan was devised to maximize manpower to maintain a high level of customer service, while at the same time minimize overtime pay and disruption to employee schedules. Two months of planning for this evening allowed for the creation of individual relievers assigned to each 9-1-1 pod as well as dispatch teams to assist each other with dispatch duties. This team approach enabled the call center to handle 98 percent of all incoming 9-1-1 calls within 10 seconds with an average answer time of three seconds. For more information about this program call Jason Stokes, Communication Shift Manager at 602-534-7410.

**Pinal County Alarm Systems Ordinance
Pinal County Sheriff's Office**

This program provides a system to encourage the proper use of burglar alarm systems by businesses and home owners through the enactment of an alarm systems ordinance developed to require permits and to provide an avenue for cost recovery fees for the sheriff's office. Alarm calls are treated as a priority response by responding deputies. False alarms pull resources from other legitimate calls and potentially endanger the deputies and other citizens on the road. For more information about this program please contact Support Services Bureau Commander Jerald Monahan at 520-866-6838.

**Stay in School Program
Pinal County Attorney's Office**

The Pinal County Attorney's Office created the Stay in School program in August 2002 to focus on school truancy issues by working closely with schools who call the PCAO's hotline to report student truanancies, which then initiates a series of processes designed to hold the student and parents accountable. If a student is fast tracked at the request of the school that child must appear before the Presiding Superior Court Judge who orders the student's attendance at school. The importance of school attendance is delivered to both children and parents after appearance in Superior Court. This program boasts that 85 percent referrals approved for charging no longer have truancy issues by the end of the school year. For more information about this program please contact PCAO's Charles Teegarden at 520-866-6276.

**Border Detail Program
Santa Cruz County Probation Department/Nogales
Police Department**

The Border Detail Program is a partnership between the Probation Department and the Nogales Police Department that focuses on identifying and holding accountable those juveniles that may be in violation of their probation condition by being out past curfew along the Arizona/Sonora border on Friday and Saturday nights from 10:00 p.m. to 4:00 a.m. Local juveniles cross the border to obtain alcohol and drugs and this program attempts to divert area youth from these types of activities. This program has been effective in reducing the number of curfew referrals going from 31 in October 2002 to just two by February 2003. For more information about this program please contact Probation Department's Frank Corrales at 520-375-7740.

**Civil Traffic Video Hearings
Scottsdale City Court**

The civil video teleconferencing program established a process by which police officers could appear and testify at civil traffic hearings held at the Scottsdale City Court from remote locations thereby reducing an officer's travel time and the department's overtime budget. Officers are able to attend hearings and provide testimony via video teleconferencing from their district. This program has reduced the number of cases that are continued or dismissed because of officer non-appearance. For more information about this program please contact Deputy Court Administrator Daniel Edwards at 480-312-3092.



**Tucson City Prosecutor's Mental Health Diversion
Program**

Tucson City Court

This diversion program helps mentally ill offenders who are willing to continue, or re-enter, a mental health treatment program by placing them on an informal probation that requires them to conform to written treatment plans, attendance at AA, substance abuse and anger management classes. During this diversion program and treatment period the prosecutor and the public defender are continuously advised about the defendant's successes or failures. Upon successful completion of the diversion program, the charge is dropped against the defendant. This program has been successful at using the authority of the court to compel defendants to seek available treatment. For more information about this program please contact Tucson City Prosecutor Pat Mehrlof at 520-791-4104.

**Kids Alcohol Awareness Responsibility Training
Program (KAART)**

**Tucson Police Department/Governor's Office of
Highway Safety**

KAART is a program that began in 2001 to address the issue of youth and young adult drinking (14-20 year old population) by utilizing a three pronged educational approach that requires interactivity of program participants. By preventing impaired driving in this age group, we effectively decrease caseloads on our judicial system and reduce the number of residents requiring medical treatment because of injuries sustained from alcohol related collisions. Partners in this program include the Tucson Unified School District, Sunnyside School District, Southern Arizona DUI Task Force and the Governor's Office of Highway Safety. For more information about this program please contact Richard Fimbres, director of the Governor's Office of Highway Safety at 602-255-3216.

White Lightning**Tucson Police Department**

White Lightning is an intelligence sharing program developed to combat criminal activity associated with the illicit use and manufacture of methamphetamines in the Tucson area. This program was developed in an attempt to reduce burglaries, thefts, assaults and homicides by bringing together partners from various jurisdictions to aid in the investigation and prosecution of individuals involved in the use and production of meth. In conjunction with the Pima County Attorney's Office, law enforcement personnel now have the ability to seek aggressive prosecution of individuals caught through the White Lightning program. For more information about this program please contact Tucson Police Lieutenant Rick Middleton at 520-547-8815.

Use of Force Options**Winslow Police Department**

The Winslow Police Department strives to provide officers with non-lethal options when dealing with a non-compliant or combative subject in the field to reduce officer injuries as well as reduce potential injury to the subject by using a combination of taser and bean bag guns. Since implementing M-26 Taser and Beanbag guns, officer involved injuries due to physical confrontations are almost non-existent, reduces injury to the subject, and has reduced excessive force complaints. For more information about the Winslow's use of force options please contact Police Chief Stephen Garnett at 928-289-4820.

Technology Award

The Technology award recognizes technology-based programs that record, process, store and disseminate criminal justice information to stakeholders.

Award Winner

DPS/MCAPD DNA Interface

Maricopa County Superior Court, Adult Probation Department

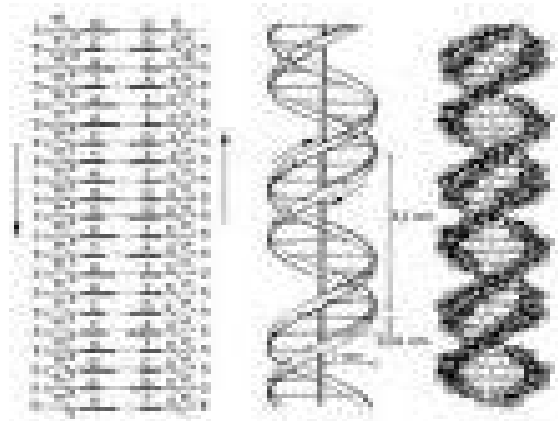
This program, through a web-based interface, allows the Adult Probation Department to access the DNA databank at DPS to easily determine if a DNA test needs to be conducted on an offender. DNA tests are already required for sex offenses and recently mandated for drug offenses as well, but by 2004 will be expanded to include all felony offenses. This program has enhanced the accessibility of the DPS/DNA data as well as increased the speed and accuracy for which staff can identify whether a DNA test is required from a defendant. Partners include the Maricopa County Adult Probation Department; Department of Public Safety; Arizona Department of Corrections; and the Administrative Offices of the Courts. For more information about this program contact Mark Hendershot, Information/Technology Business Manager at 602-506-0320.

Merit Award Winner

CAIS Web, County Attorney Information System Web

Maricopa County Attorney's Office

The County Attorney Information System Web-based application allows secure read-only access to the MCAO's case tracking system by non-County Attorney Office employees. The Sheriff's Office, Superior Court, Pretrial Services and Adult Probation all have access to the web system to search for information on defendants and their cases and in fact can review pending charges and the status of cases. This program provides access to accurate and timely criminal case information that is vital to public safety. Partners include the Maricopa County Attorney's Office, Maricopa County Sheriff's Office, Maricopa County Superior Court, and Maricopa County Adult Probation. For more information about this program contact Al Lucas, Maricopa County Attorney's Office, Information Technology Division Chief at 602-506-2987.



Nominations

Information Technology Connectivity

Arizona Department of Juvenile Corrections

This program was designed to provide access to ADJC's database and JOLTS, county juvenile database, through web access for the purpose of sharing juvenile specific information between agencies. Access to ADJC's YouthBase and JOLTS allows entities dealing with juveniles to make better decisions because they have better, more accurate case information to develop better intervention strategies. Partners in this program include the Administrative Offices of the Courts, Maricopa County Juvenile Court and Pima County Juvenile Court. For more information about the specifics of this project please contact ADJC PIO Steve Meissner at 602-542-4303.

Visual DUI Trial

City of Phoenix Prosecutor's Office

This project was designed with the juror in mind and works to assist jurors understand the legal concepts behind a DUI prosecution. The Visual DUI Trial includes information about DUI laws and details information pertaining to: the standard of proof, statutory presumption of impaired driving, and jury instructions. This presentation can be customized to include accident diagrams, witnesses, photos and other specific legal issues. Jury reactions to this Visual Trial has been overwhelmingly positive, so much so that soon every Phoenix Prosecutor will be trained to incorporate this cutting edge technology in all DUI trials. For more information about this project please contact Chief Assistant City Prosecutor Kathy Lubay-Johnson at 602-262-4781.

Legal Briefs Bank Project**Maricopa County Attorney's Office**

The Maricopa County Attorney's Office and the Arizona Prosecuting Attorney's Advisory Council (APAAC) worked together to develop a website that makes available a virtual file cabinet of legal briefs. This site is accessible to prosecuting attorneys from around the state and yet denies access to unauthorized parties by pre-programming names and passwords for the 14 other county attorney's, plus 19 city attorneys, the AG and APAAC members. This project reduces the amount of time prosecutors spend researching commonly used judicial citations, motions, response briefs and jury instructions. For more information about this project please contact Maricopa County Attorney's Office, Information Technology Division Chief Al Lucas at 602-506-2987.

Criminal Street Gang Suspect Identification Database**Maricopa County Attorney's Office**

The Criminal Street Gang Suspect Identification Database (SIDS) links the Maricopa County Attorney's Office to law enforcement agencies statewide and provides access to gang information documented by police officers. The MCAO currently checks all defendants against the SIDS database and if a defendant's name comes up in the search, that case is rerouted to the MCAO's Gang and Repeat Offender Bureau for specialized prosecution. Access to the SIDS database helps prevent criminal street gang members from slipping through the system. For more information about this project please contact Maricopa County Attorney's Office, Pretrial Division Chief Sally Wells at 602-372-0059.

**Evidence Bar Code Project****Pima County Sheriff's Office**

The Pima County Sheriff's Office aggressively developed a systematic and efficient process to track, quantify, automate, audit and maintain chain of custody for all property and evidence in the Sheriff's Office. The evidence bar code was implemented to coincide with the transition and building of a new housing facility for all property. The project automates and enhances the process of collection, preservation and disposal of evidence with the agency's current records management system. For more information about this project please contact Lieutenant Oscar Miranda at 520-741-4877.

Interagency Online Court Calendar**Pima County Superior Court**

The Interagency Online Court Calendar project replaced the printed court calendars with electronic searchable calendars. This new process has eliminated printing costs and at the same time provided an efficient process for disseminating court calendar information to all employees. Prior to conversion to an electronic calendar format, each agency would send a courier to the court to retrieve and distribute the reports. The calendars are available from any Internet enable computer. For more information about this project please contact the Director of Information Technology Gregg Obuch at 520-740-4252.

Case Management System Assistance Wizard**Scottsdale City Court**

Arizona courts utilize a statewide case management system called AZTEC which has powerful features and helps maximize efficiency and organize the entry of data by using drop down lists of commonly used items, multiple checkboxes, pre-filled data lookups by case type, form generation, and populating the database outside the case management system in a batch format. Ease of use and flexible design coupled with user participation and in-house support combine to make this program extremely successful. For more information about this project please contact Deputy Court Administrator Daniel Edwards at 480-312-3092.

Chairperson's Award

This award recognizes exceptional services provided by broad-based, multi-jurisdictional programs or projects as was awarded to one program by ACJC Chairman Ralph Ogden.

Chairperson's Award Winner Rodeo/Chediski Fire Response

On June 18, 2002, a series of events began which resulted in the 450,000 acre Rodeo/Chediski fire. Quickly Navajo County officials and those assigned by federal agencies determined that the number of necessary personnel for scene safety and law enforcement would overwhelm local capabilities. Navajo County Sheriff Gary Butler sought assistance from leaders throughout Arizona paving the way for one of the most effective multi-jurisdictional "first response" assignments in the state's history. Approximately 30,000 people from the communities of Heber/Overgaard, Pinetop and ultimately parts of Show Low were safely evacuated and cared for during the fire and clean-up campaigns. Evacuated homes and businesses were protected. The Roads safely navigated and communications enhanced by this massive effort.

Partners included the coordinated efforts of 17 Arizona law enforcement agencies. They are: 1) Apache County Sheriff's Office; 2) Arizona Department of Corrections; 3) Arizona Department of Public Safety; 4) Arizona Division of Emergency Management; 5) Arizona National Guard; 6) Coconino County Sheriff's Office; 7) Eager Police Department; 8) Gila County Sheriff's Office; 9) Holbrook Police Department; 10) Maricopa County Sheriff's Office; 11) Navajo County Sheriff's Office; 12) Pinetop-Lakeside Police Department; 13) Show Low Police Department; 14) Springerville Police Department; 15) St. John's Police Department; 16) White Mountain Apache Tribal Police Department; and 17) Winslow Police Department.

For more information about this program contact Navajo County Sheriff Gary Butler at 928-524-4300.

A

Apache County Sheriff's Office 17
 Arizona Department of Correction
 2, 3, 4, 6, 7, 10, 11, 17
 Arizona Department of Juvenile Corrections 7, 11, 15
 Arizona Department of Public Safety 4, 17
 Arizona Department of Transportation, Motor Vehicle
 Division 2, 11
 Arizona Division of Emergency Management 17
 Arizona National Guard 17

C

City of Phoenix Prosecutor's Office 15
 Cochise County Juvenile Court 7
 Coconino County Sheriff's Office 17

E

Eager Police Department 17

F

Flagstaff Police Department 4

G

Gila County Sheriff's Office 17
 Glendale Police Department, Victim Assistance Unit 8
 Governor's Office of Highway Safety 12, 13

H

Holbrook Police Department 17

J

Justice of the Peace 8

M

Maricopa County Attorney's Office 4, 8, 15, 16
 Maricopa County Sheriff's Office 8, 11, 17
 Maricopa County Superior Court, Adult Probation
 Department 4, 8, 15
 Mesa Police Department 12

N

Navajo County Sheriff's Office 17
 Navajo Nation, Natural Resources 12
 Nogales Police Department 13
 Northwest Block Watch Coalition, Inc. 4

P

Peoria Justice Court 9
 Phoenix Police Department 5, 6, 10, 12
 Pima County Sheriff's Office 5, 9, 10, 16
 Pima County Superior Court 16
 Pima County Superior Court, Adult Probation Department 2
 Pinal County Attorney's Office 13
 Pinal County Sheriff's Office 12
 Pinetop-Lakeside Police Department 17

S

Santa Cruz County Probation Department 13
 Scottsdale City Court 13, 16
 Show Low Police Department 17
 Springerville Police Department 17
 St. John's Police Department 17

T

The Brewster Center Domestic Violence Services 5
 Tucson City Court 13
 Tucson Police Department 13, 14

U

US Forest Service 4

W

White Mountain Apache Tribal Police Department 17
 Winslow Police Department 5, 14, 17

Y

Yavapai County Juvenile Court 5
 Yavapai County Sheriff's Office 9
 Yuma County Juvenile Court 6
 Yuma County Superior Court 9